



Client Agreement & Liability Waiver Cruise & Group Travel Bookings Smooove J's Travel Agency LLC

This Agreement is entered into between Smooove J's Travel Agency LLC ("Agency") and the undersigned client ("Client").

1. Agency Role & Scope of Services

Smooove J's Travel Agency LLC acts solely as an independent travel advisor. The Agency arranges cruise travel and related services through third-party suppliers, including cruise lines, airlines, hotels, and tour operators. The Agency does not own, manage, or control these suppliers.

2. Cruise & Group Booking Terms

All cruise and group bookings are subject to supplier terms and policies. Group rates and amenities are not guaranteed until confirmed and may change prior to full payment. Group bookings may require non-refundable deposits, fixed payment deadlines, and minimum passenger counts. Failure to meet group requirements may result in loss of group benefits or cancellation without refund.

3. Payments & Authorizations

By submitting payment information, the Client authorizes Smooove J's Travel Agency LLC to process payments on their behalf according to supplier requirements. Late or missed payments may result in cancellation and forfeiture of funds.

4. Cancellations, Changes & Refunds

Cruise cancellations and changes are governed strictly by cruise line policies. Many cruise fares are non-refundable. The Agency does not guarantee refunds and is not responsible for supplier-imposed penalties or delays in refund processing.

5. Travel Documents & Compliance

Clients are solely responsible for obtaining and maintaining valid passports, visas, identification, vaccinations, and required travel documentation. The Agency is not responsible for denied boarding or entry.

6. Travel Insurance

Travel insurance is strongly recommended. Declining insurance releases Smooove J's Travel Agency LLC from liability related to uncovered losses.

7. Assumption of Risk & Liability Waiver

The Client understands that travel involves inherent risks and voluntarily assumes all such risks. The Client agrees to release and hold harmless Smoove J's Travel Agency LLC from any liability or expense.

8. Supplier Responsibility

The Agency is not responsible for the actions, omissions, or performance of third-party suppliers.

9. Conduct & Removal

Clients agree to abide by supplier rules. Failure to comply may result in removal from services without refund.

10. Acceptance of Agreement

By booking travel services through Smoove J's Travel Agency LLC, the Client acknowledges acceptance of this Agreement.

Client Name: _____

Signature: _____

Date: _____